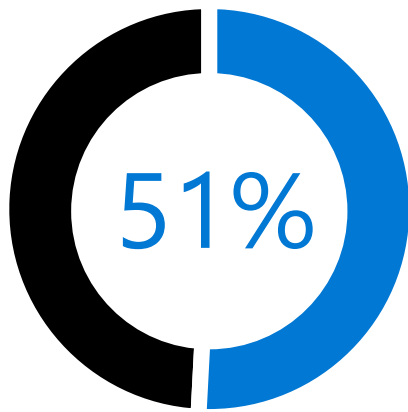


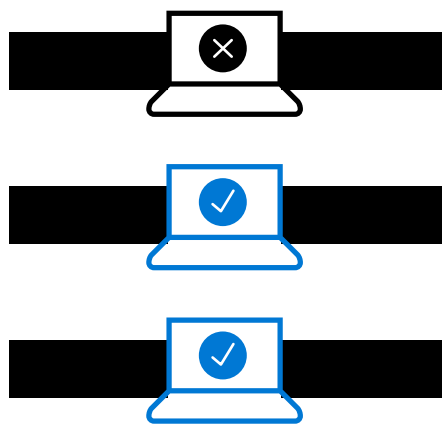
Streamline repetitive processes and empower your frontline to do more with less

Frontline challenges



Labor shortages

51% say that labor shortages are making their jobs especially difficult¹



Technology

One third of all frontline workers say they do not have the right technological tools to do their job effectively²

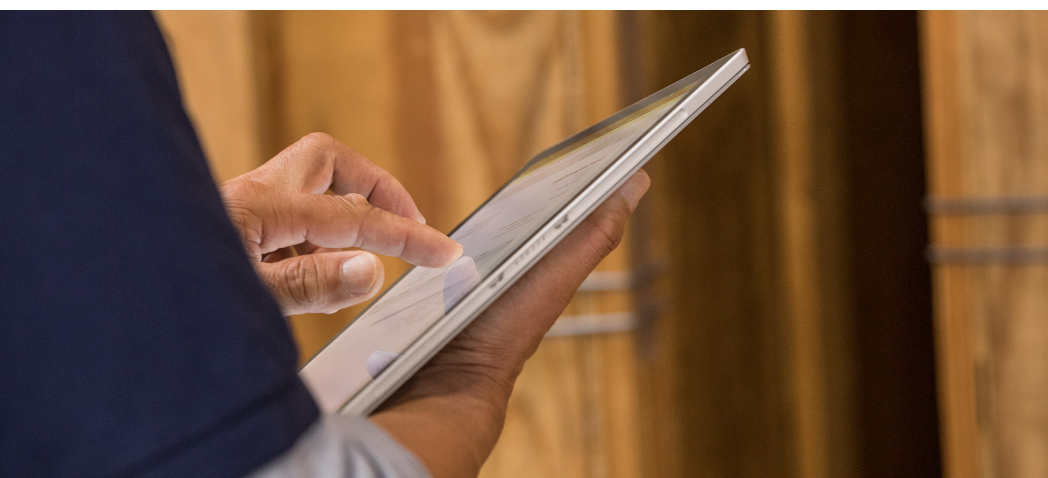


Sharing information

Frontline workers lack reliable methods to pass critical information to the next shift, burdening productivity and preventing efficient task management³

Employees spend hours each day on repetitive, manual tasks

We can advise you on how to:



Automate processes with connected digital workflows

74%

of business leaders say that automating manual processes improved the efficiency of their workforce⁴

Create a unified platform for your workforce

#3

Technology ranks third on the list of factors that workers say could help reduce workplace stress⁵



Increase frontline efficiency so they can spend more time on what matters most

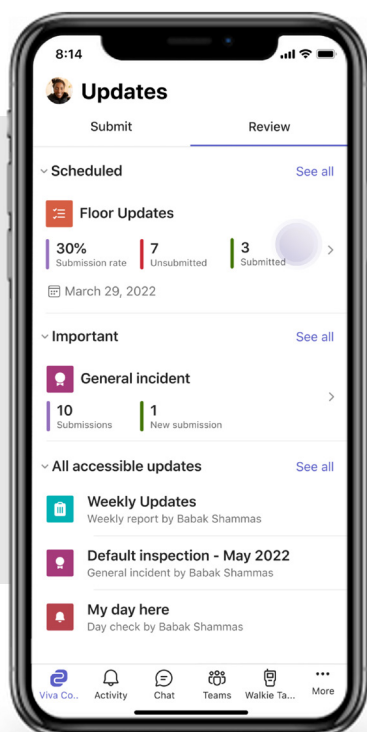
USD \$6.1M

gains from reduced errors and improved frontline outcomes over 3 years⁶

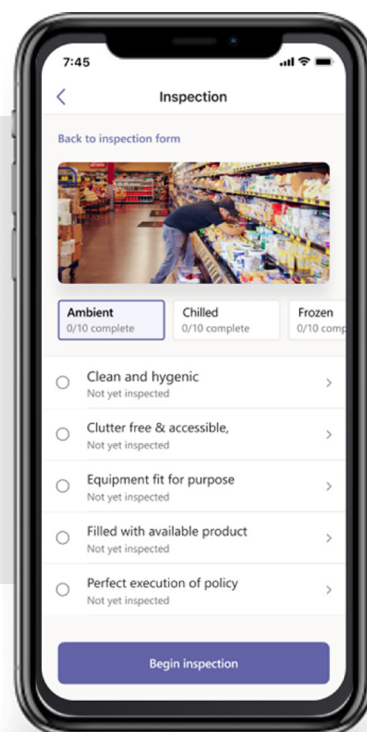
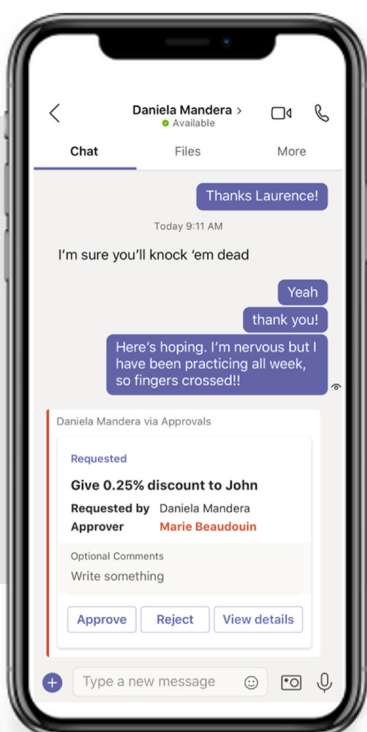


Digitize manual processes

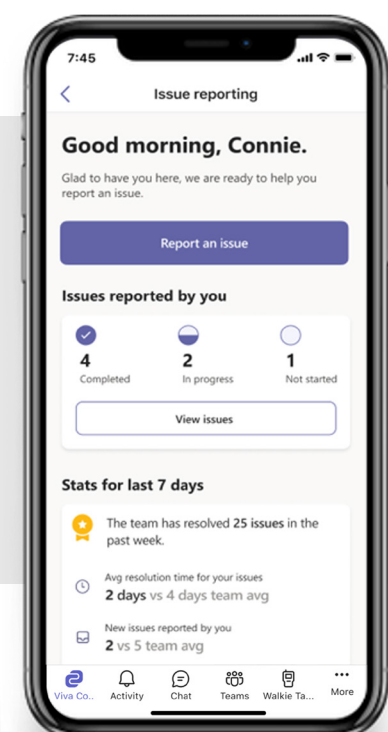
Let us help your frontline solve unique business challenges using configurable, out-of-the-box applications and easily customizable, low-code apps to get them started on the right foot



Configurable, out-of-the-box apps



Easily customizable, low-code apps



Our experienced team will assist with implementing the right Microsoft solutions for you

“ With Tasks in Teams, we can create a culture of relentless customer care and make sure that the right behaviors are in place in the pursuit of that goal. If we get the customer care element right, the business result will speak for itself. ”

Daniel Prescott, Store Manager
Boots Opticians



^{1,2} Microsoft Work Trend Index, January 2022. <https://www.microsoft.com/en-us/worklab/work-trend-index/technology-unlocks-a-new-future-for-frontline>.

³ Forrester Consulting, "The Total Economic Impact™ Of Microsoft Teams For Frontline Workers, a commissioned study," July 2022. https://aka.ms/FLW_Industry_TEI.

⁴ Deloitte, "IT, disrupt itself: Automating at scale," December 2021. <https://www2.deloitte.com/us/en/insights/focus/tech-trends/2022/disruptive-automation.html>.

⁵ Microsoft Work Trend Index, January 2022. <https://www.microsoft.com/en-us/worklab/work-trend-index/technology-unlocks-a-new-future-for-frontline>.

⁶ Forrester Consulting, "The Total Economic Impact™ Of Microsoft Teams For Frontline Workers, a commissioned study," July 2022. https://aka.ms/FLW_Industry_TEI.